



Waiting/Hospitality Staff **Derbyshire County Cricket Club**

Are you experienced in working in a Hospitality environment? Do you want to utilise those skills working on events at a Professional Sports Club?

Derbyshire County Cricket Club is seeking experienced Waiting/Hospitality Staff to join the Catering & Event Operations Team at The 3aaa County Ground to ensure our Hospitality areas operate to the highest standards at all times.

With flexible hours determined by the needs of the business, we have a number of posts on offer on zero hours contracts.

You will have experience of working within the hospitality industry, delivering excellent service on a consistent basis in line with customer & event needs. You will be comfortable working individually and as part of a team of Waiting Staff, demonstrate a keen attention to detail and a “right first time” attitude.

Role requirements;

- Work as part of a team or individually to ensure smooth and effective Hospitality Food service for Conference & Events and Cricket within The 3aaa County Ground.
- Prepare rooms ready for service in accordance with the brief for the event, including appropriate back of house preparation.
- Be responsible, where appropriate, for the taking of orders or dealing with requests from Customers in a polite and professional manner.
- Be familiar, via pre-event briefing, with dishes you are required to serve, including, but not exclusively, allergen information and known dietary requirements, the alternatives can be served, where appropriate and what to do if encountering a customer with a dietary need.
- Ensure your area, including the back of house areas are kept clean, tidy and well presented at all times.

Knowledge and applied skills;

- Knowledge and experience of setting up rooms and serving food within a hospitality environment.

Main duties;

- Set up rooms (including Back of House areas) as per Operational Requirements prior to conferences, dinners or event start times to ensure smooth & efficient service from the outset.
- Deal with customer requests in a polite and professional manner whilst ensuring all legal requirements and ground regulations are met.
- Ensure your area, including back of house, are kept clean, tidy and well presented at all times, including at the event end to ensure showround standards are maintained.
- Manage stock levels (where appropriate) within your area, requesting additional stock before levels fall too low.
- Perform tasks as outlined by members of the Catering & Events Operations Management Team or the wider DCCC Leadership Team.
- Ensure all DCCC policies and procedures in relation to cash handling and stock control are followed.
- Ensure all DCCC and statutory requirements in relation to Health & Safety, Food Hygiene Standards, Licensing, COSHH and Trading Standards are adhered to by self and colleagues.

Desirable skills and experience;

- Ability to take food or drink orders at the customers table.

What we can offer you

- The rate of pay for this role is £7.05 + holiday pay (age 24 and under), or £7.50 + holiday pay (25 & over).

What you should do to apply

Interested candidates should email an up to date CV to Beverley Andrews, HR Manager at Derbyshire County Cricket Club, indicating which position(s) you are applying for to jobs@derbyshireccc.com.

Successful applicants will be contacted with full details on the next steps in the recruitment process.

Derbyshire County Cricket Club has a no smoking in the workplace policy.

This job description is only a summary of the role as it currently exists and is not exhaustive or comprehensive. The responsibilities and accountabilities might differ from those outlined and other duties, as assigned, might be part of the job.