

# SATURDAY 29 JUNE THE COUNTY GROUND DERBY

UNDER 14S MUST BE ACCOMPANIED BY AN ADULT 18+ WARNING: PYRO, FLASHING LIGHTS, SMOKE, CANNONS WILL POSSIBLY BE IN USE DURING THE PERFORMANCE.

EXPOSURE TO LOUD MUSIC CAN CAUSE INJURY TO YOUR HEARING.

## **EVENT TIMINGS**

Car Park Opens: 16:00

**Priority Standing Tickets Gates Open: 17:00** 

**General Admission Tickets Gates Open: 18:00** 

## TICKETS

All general admission tickets have been sent out by the ticket agents. If you have not received your tickets yet, or are having trouble accessing them, please contact the agent who you purchased your ticket(s) from immediately.

Please check and download your ticket before show day and arrive with your full party. There will be no facilities to leave tickets for collection at the venue.

For any issues regarding tickets on the day of the concert, please visit the Ticket Resolution area adjacent to the main venue entrance off Pentagon Island. The Ticket Resolution area will open at 5pm when priority gates open.

# GENERAL INFORMATION

We ask for your co-operation and request you abide by the following guidelines designed to assist you.

## **DOs**

Do keep your ticket with you at all times.

Do allow ample time for your journey, parking, transfer and security checks.

Do bring clothing appropriate to the weather conditions.

Do put any rubbish in the bins provided for you.

Do look out for official vendors and concession stalls **and avoid** unlicensed

traders outside of the venue offering inferior goods.

Do report anything suspicious to a steward or member of staff.

Do tune in to local radio and check social media for travel and weather updates.

Carry relevant ID as Challenge 25 policy will be in operation when buying age restricted products.

Acceptable forms of ID:

Cards bearing the PASS hologram

Photographic driving licence

Passport

### **DONT'S**

Do not bring bags larger than A4 size.

Do not bring bottles larger than 500ml containing anything other than water.

# Sealed plastic bottles only. Lids will be removed. Free water refill stations are available at the venue.

Do not bring food into the venue unless required for medical needs.

Do not bring picnic hampers, chairs or sun loungers.

Do not bring umbrellas.

Do not arrive with any form of recording equipment.

Do not bring long lens cameras, selfie sticks, iPads or GoPros.

Do not bring banners or posters over A3 size.

Do not leave valuables on display in your vehicle.

Do not bring umbrellas or blankets.

Do not attempt to bring drugs or other controlled substances to the venue.

A zero tolerance policy is in operation. Amnesty bins will be provided prior to

## **SECURITY**

search.

We search everyone entering the venue and employ a range of other security measures in and around the site, some of which may not be visible. Search dogs will be at all entrance gates. Each member of staff is here to ensure your comfort and safety. They have all been briefed to keep an eye open for anything unusual. Please arrive in good time as our enhanced security measures may mean that it might take a little longer to get into the venue. There will **NOT** be a luggage storage or cloackroom facility at the venue.

## REFRESHMENTS

A range of food and drink will be available to purchase at the venue.

Please note The County Ground is a cashless venue and only card/contactless methods of payment will be accepted.

The County Ground operates a 'Challenge 25' policy and will only accept photographic ID, such as a passport, driving licence and valid PASS Scheme ID.

## FIRST AID

First Aid points are situated within the venue and are clearly signposted. Any steward will be pleased to direct you.

#### LOST CHILDREN

If you have a lost child, please contact a steward or member of staff immediately who will be able to help you.

#### **SMOKING**

There will be dedicated smoking areas outside of the stadium bowl. Please observe signage or ask a steward who will direct you to these locations.

## **OUTDOOR EVENT**

Please note this is an outdoor event, taking place on grass, with no covered areas. All visitors are encouraged to dress appropriately for the weather and wear sensible footwear.

## EVENT DAY PARKING

Official car parking is available in close proximity to the ground on the Racecourse Car Park. See map for location.

Book in advance via Ticket Sellers, priced at £15 (excluding booking fees). On the day Car Parking is priced at £20. Contactless payment only.

## Car Park A - Accessible car parking - opens at 4pm

Accessible parking is available for Blue Badge holders only adjacent to the ground via the main entrance off Nottingham Road (DE21 6DA) but tickets must be purchased in advance to guarantee access.

## Car Park B (Racecourse) - opens at 4pm Enter off St Mark's Road

Enter off St Mark's Road adjacent to the Light House Centre (DE21 6AL). Access to St Mark's Road is via the second left hand turn off on Nottingham Road following the main entrance to the ground. The venue is immediately adjacent to this section of the Racecourse car park.

## GENERAL DIRECTIONS

## **BY CAR**

Please note car parking spaces in close proximity to the venue are being sold on a first come first served basis. To guarantee your parking space we strongly recommend you pre-book via authorised ticket merchant, TicketSellers. All car park tickets are priced at £15 (excluding booking fees), when purchased in advance. Any remaining car parking on the day will be priced at £20.

#### From M1 South

Take exit 25 and follow signs for A52 Derby. After 6 miles arrive at Pentagon Island, following signs for Chaddesden, the ground is the 4th exit off this roundabout, signposted Derbyshire County Cricket Club.

## From M1 North

Take exit 28 and follow signs for A38 Derby. After approx 13 miles, arrive at the Little Eaton roundabout, take the slip road A61, signposted Derby and with a brown sign County Ground/Pride Park stadium. Continue straight on, remaining on the A61 at the next three roundabouts until reaching the Pentagon Island. At Pentagon Island, take 1st exit off roundabout signposted Derbyshire County Cricket Club.

## From Birmingham

Travel up A38 until the Little Eaton roundabout. Take 3rd exit, signed A61 Derby and also signed with a brown cricket/football sign. Continue straight on, remaining on the A61 at the next three roundabouts until reaching Pentagon Island. Take 1st exit off roundabout signposted Derbyshire County Cricket Club.

#### From M6

Take exit J15 (from south), J16 (from north) and follow signs for A50 (Uttoxeter). Follow A50 for approx 20 miles to A516 to Derby. Take A516 until it joins A38 then follow directions (from Birmingham) above.

## **BOX OFFICE**

The Promoters' box office can be found adjacent to Gate 1. Please observe signage or ask a steward who will direct you to these locations.

## DROP OFF/PICK UP

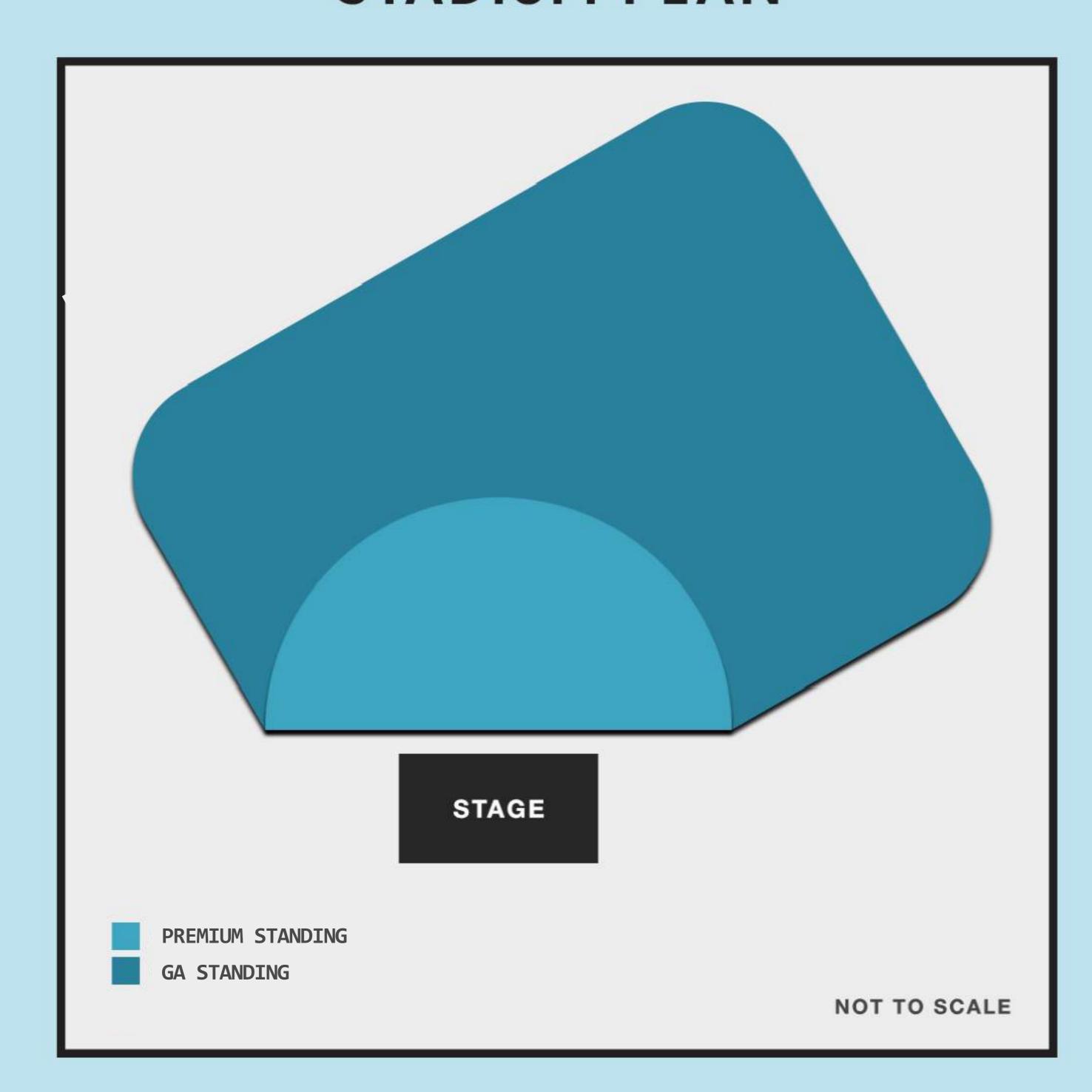
All drop off and pick ups will be taking place on Stores Road, located to the west of the concert arena. Access will be from Sir Frank Whittle Way. Please follow road signs and stewards directions while using this facility. A safe controlled area has been put into place for your convenience and a safe 5 minute walking route to the arena. Please be advised no dropping off or pick ups will be allowed on the roadside outside of the arranged drop off/pick up area in Stores Road, this also applies to all pre-booked taxis and Hackney Cabs.

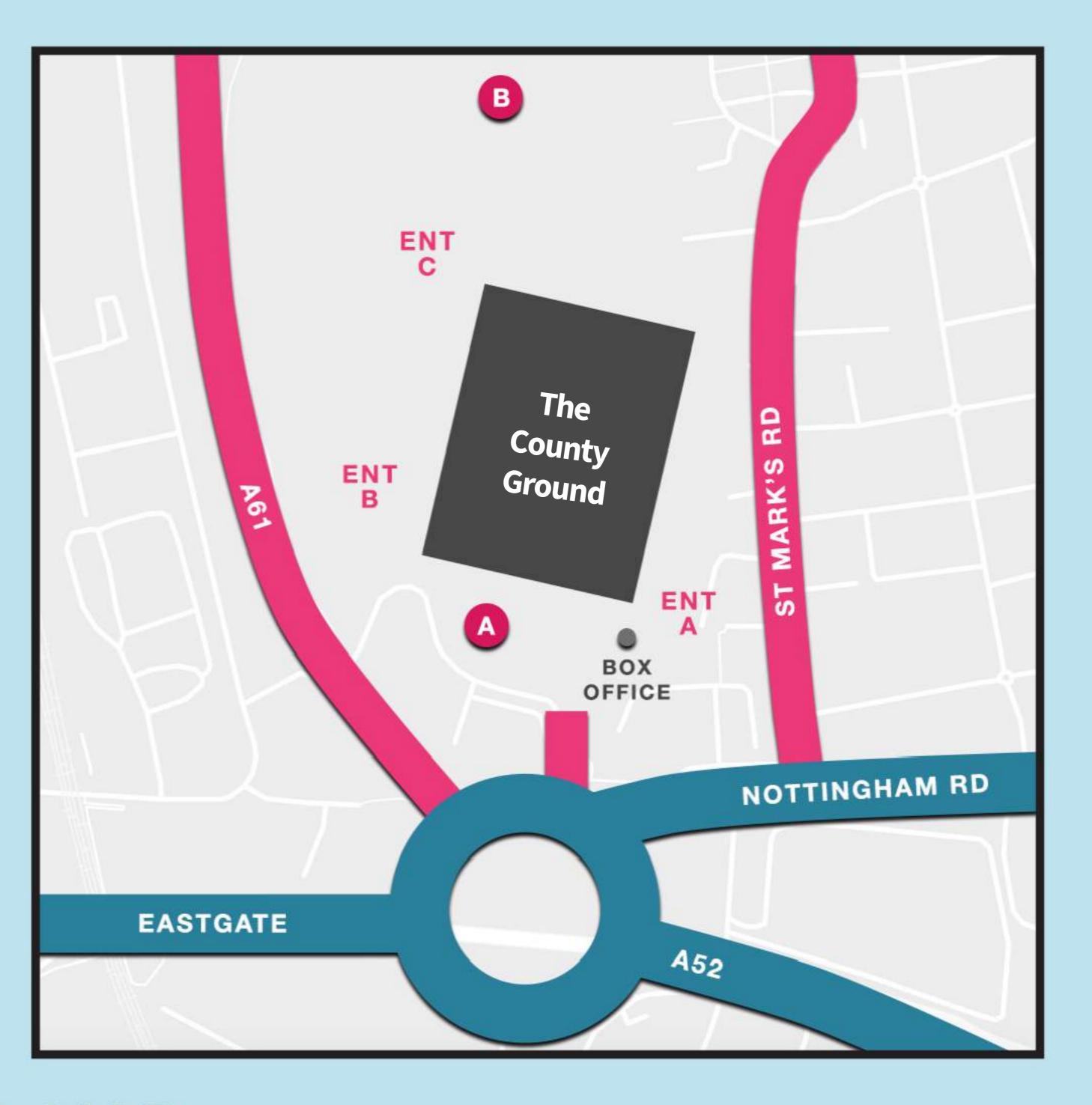
### **BY TRAIN**

Derby is on the East Midlands Trains main line with direct trains from Leicester and London to the South and Sheffield and Leeds from the North. Derby is also served by local trains from Burton, Matlock, Nottingham and the East Midlands. The walk from the station takes about 20 minutes. Please plan ahead and allow plenty of time for your journey. Taxi services will be available.

# STADIUM PLAN

# LOCAL MAP & ENTRANCES





# GENERAL MAP

